

TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service

5.1 General

This section sets forth the order related regulations and charges for Switched, Special, and Public Packet Data Network Access Services. These regulations and charges are in addition to other applicable regulations and charges as set forth in other sections of this tariff.

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(C)

5.1.1 Ordering conditions

A customer may order any number of services of the same type and between the same premises on a single Access Order.

The customer shall provide all information necessary for the Telephone Company and/or the AECA to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities:
 1. order negotiation
 2. order confirmation
 3. interactive design
 4. installation
 5. billing

Service Installations

The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the constraints established by the Telephone Company schedule of applicable service dates.

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By: Ruth A. Steele

Title: President

TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)**5.1 General (Cont'd)****5.1.2 Provision of Other Services**

Other services as described in 9.1 and 9.2 may be ordered in conjunction with the order for Access Service. All rates and charges set forth in Exchange Carrier Rate Sheets as set forth in Section 13 for additional engineering, additional labor and miscellaneous services will apply in addition to the rates and charges for the Access Service with which they are associated.

5.1.3 Expedited Orders

A customer may request an expedited service date. When this situation occurs, charges will be applicable as set forth in Section 9. The Telephone Company will provide an estimate of the charges to the customer. The customer must accept the price estimate prior to the Telephone Company's performing the expedite. The actual charges billed to the customer will be no more than 10 percent over the estimate.

To develop, determine and bill the customer the extraordinary costs which may be involved, the Special construction terms and conditions as set forth in Section 10 will be used by the Telephone Company.

5.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Service as set forth in Section 6.
- Special Access Service as set forth in Section 7.
- WATS Access Line as set forth in Section 6.
- Other Services as set forth in Section 9.

Pursuant to Order No. 6 & 7 in Docket U-90-26

Tariff Advice No. 1

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 By: Steve Hamlen

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TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)**5.2 Access Order (Cont'd)****A. Feature Group A**

Orders for Feature Group A Switched Access Service shall be in lines.

When placing an order for Feature Group A Switched Access Service, the customer shall provide the following information in addition to that set forth in 5.1 preceding:

- The number of lines and the first point of switching (i.e., Dial Tone Office)
- Optional Features
- Whether the Off-hook Supervisory Signaling is provided by the customer's equipment before the called party answers, or is forwarded by the customer's equipment when the called party answers
- Lines to be provided as single lines
- Lines to be arranged in multiline hunt group arrangements
- Directionality (1-way, 2-way, etc.)
- A projected percentage of interstate use (PIU)
- The Interexchange Carrier to which the service is connected or, in the alternative, specify the means by which the FGA access communications are transported.

B. Feature Group B

Orders for Feature Group B Switched Access Service shall be in trunks.

When placing an order for Feature Group B Service, the customer shall provide, the following information in addition to that set forth in 5.1 preceding:

- The number of trunks
- The end office when direct routing is desired
- The access tandem office when FGB is provided through a centralized equal access arrangement
- Optional Features
- Trunks to be provided as single trunks
- Trunks to be arranged in trunk group arrangements
- Directionality (1-way, 2-way, etc.)

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TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

B. (Cont'd)

- A projected percentage of interstate use (PIU)
- The Interexchange Carrier to which the service is connected or, in the alternative, specify the means by which the FGB access communications are transported
- The access code dialing arrangement (i.e., a uniform access code of 950-1XXX or 950-0XXX or an Abbreviated Dialing Arrangement (ADA) access code of N or NX)

C. Feature Group C, Feature Group D and Interim NXX Translation

When placing an order for Feature Group C and D Switched Access Service, the customer shall provide:

- The number of BHMC from the customer designated premises to the end office by Feature Group and by type of BHMC, or
- The number of trunks desired between customer designated premises and an entry switch
- Optional Features
- Interim NXX Translation options

When BHMC information is provided it is used to determine the number of transmission paths as set forth in 6.6.5 following.

The BHMC may be determined by the customer in the following manner. For each day (8am to 11pm, Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11am hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC by dividing the larger number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office the customer wishes to serve. These determinations thus establish the forecasted BHMC for each end office.

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TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)**5.2 Access Order (Cont'd)**

C. (Cont'd)

Customers may at their option, order FGD by specifying the number of trunks desired between customer designated premises and an end office or access tandem. When ordering by trunk quantities rather than BHMC quantities to an access tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements.

When Feature Group C or D is ordered with the Interim NXX Translation optional feature, the customer shall specify the Service Access Code(s) (e.g. 900) and their associated NXX code(s). The initial and subsequent orders to add, change or delete Interim NXX Translation codes shall be placed separately or in combination with orders to change Feature Group C or D Switched Access BHMC or trunks. Customer assigned NXX codes which have not been ordered will be blocked. (C)

Orders for the Interim NXX Translation optional feature shall not be required until such time as a customer requests Interim NXX Translation of Service Access Codes. Upon receipt of such order, the Telephone Company shall notify the MTS/WATS provider of the activation of the Interim NXX Translation Service for the Service Access Code. Following such initial activation, all customers are required to place orders for Interim NXX Translation of the Service Access Code and the Interim NXX Translation charge for the Service Access Code shall apply as set forth in 13.2.1 (C).

Pursuant to Order No. 1 in Docket U-93-41

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 By: W. D. Pyron

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TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

C. (Cont'd)

Wholesale users are required to order access from each Telephone Company where they intend to originate or terminate calls. The access service request must identify the wholesale provider. The wholesale provider is responsible for specifying trunking requirements for switched wholesale service. The wholesale user is responsible for specifying trunking requirements for dedicated wholesale service. (N)

D. Special Access Service may be ordered for connection with FGC/FGD Switched Access Service at Telephone Company-designated WATS Service Offices (WSOs) for the provision of WATS or WATS-type Services and may be ordered separately by a customer other than the customer which orders the FGC/FGD Switched Access Service. (L)

For the Special Access Service, the customer shall specify the customer designated premises at which the Special Access Service terminates, the type of line (i.e., two-wire or four-wire), the type of calling (i.e., originating, terminating, or two way) and the type of supervisory signaling. When the optional screening, switching and/or recording functions are not provided at the customer's serving wire center, Channel Mileage Facility as set forth in 7.2.1 following, must e ordered between that wire center and the nearest WSO where the screening, switching and/or recording functions can be provided. (L1)

(L) Text relocated from Original Sheet No. 88
(L1) Text relocated from Original Sheet No. 89
Pursuant to Docket U-91-82, Order No. 1

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By: W. D. Pyron

Title: President

TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

E. For 800 Data Base Access Service, as described in 6.2 following, the customer must order FGC or FGD to those access tandems or end offices designated as Service Switching Points (SSP) for 800 Data Base Service or to those non-SSP equipped end offices that can accommodate direct trunking of originating 800 calls. SSP equipped end offices, access tandems and non-SSP equipped end offices that can accommodate direct trunking of originating 800 calls are designated in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF FCC NO. 4, WIRE CENTER INFORMATION. All traffic originating from end offices not equipped to provide SS7 signaling and routing and not able to accommodate direct trunking of originating 800 calls requires routing via an access tandem where SSP functionality is available.

F. Frame Relay Access Service

When ordering Frame Relay Access Service, a minimum of two port connections are required for data to be transported between customer designated premises.

When placing an order for Frame Relay Access Service the customer must specify:

- the number of Permanent Virtual Connections (PVCs) required;
- the location of the ports for each PVC;
- the Committed Information Rates (CIRs) that will be associated with each PVC;
- that the traffic consists of less than ten percent interstate traffic and more than ten percent intrastate traffic.

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(N)

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(L) Text relocated to Original Sheet No. 89.1.

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TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

F. Frame Relay Access Service (Cont'd) (N)

The port connecting the special access facility to the telephone company frame relay switch must be ordered and provided at the same speed as the special access facility.

When connecting to the port of another customer, the ordering customer must obtain authorization from the other customer.

When an extended PVC is ordered, the customer is responsible for placing the order with all telephone companies involved.

5.3 Reserved for Future Use

5.4 Access Order Service Intervals

To the extent the Access Service can be made available with reasonable effort, the Telephone Company will provide Access Service in accordance with the customer's requested interval. The Telephone Company is not responsible for any delays caused by any other connecting exchange telephone company in the provision of service to the customer's point of termination.

If in order to meet the customer's requested service date, work must be performed outside scheduled work hours, Additional Labor charges as described in Section 9 will apply.

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(L) Text relocated from Second Revised Sheet No. 89.

(L1) Text relocated to Original Sheet No. 89.2.

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ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.5 Access Order Change Charges (C)

The customer may request a change of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested change when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the change cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer that additional labor and/or engineering charges will apply. If the customer still desires the Access Order Change and agrees to any additional charges which may apply, the Telephone Company will schedule a new service date. Additional labor or engineering charges as described in Section 9 will apply.

Any increase in the number of Special Access Service channels or Switched Access Service lines, trunks, busy hour minutes of capacity or Frame Relay Ports and/or PVCs or CCS/SS7 Port Terminations will be treated as a new Access Order (for the increased amount only).

Any decrease in the number of ordered Special Access Service channels or Switched Access Service busy hour minutes of capacity will be treated as a partial cancellation and the conditions as set forth in 5.6.4 following will apply.

If order changes are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order change charges being incurred by the customer.

(L) Text relocated from First Revised Sheet No. 94.
(L1) Text relocated from Original Sheet No. 90.
(L2) Text relocated from First Revised Sheet No. 94.
(L3) Text relocated from Original Sheet No. 95.

TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.6 Selection of Facilities for Access Orders (T) (L)

The Telephone Company will make a reasonable effort to accommodate a customer request for a specific transmission path.

5.7 Charges Associated with Access Ordering

5.7.1 Access Order Charge

The Access Order Charge is applied to all customer requests for new Special and Switched Access Service, Public Packet Data Network Access Service and Directory Assistance Service. In addition, the Access Order Charge is applicable to customer requests for additions, changes or rearrangements to existing Special and Switched Access Service, Public Packet Data Network Access Service and Directory Assistance Service with the following exceptions:

The Access Order Charge does not apply:

- When a Service Date Change Charge is applicable.
- When a Design Change Charge is applicable.
- To administrative changes as set forth in 6.8.1(A) and 7.2.2(B) following.
- When a change to a pending order does not result in the cancellation of the pending order and the issuance of a new order.
- When a Miscellaneous Service Order charge is applicable.
- When a Presubscription Charge is applicable.
- When a Telephone company initiated network reconfiguration requires a customer's existing
- access service to be reconfigured. (T) (L)

(L1)
(L2)
(L3)

(L) Text relocated from First Revised Sheet No. 92.

(L1) Text 5.5(A) Deleted. Information found on Second Revised Sheet No. 94, 5.7.3.

(L2) Text 5.5(B) relocated to First Revised Sheet No. 89.2.

(L3) Text 5.6(A) deleted. Information found on Second Revised Sheet No. 98, 5.8.3(A).

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ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.7 Charges Associated with Access Ordering

5.7.1 Access Order Charge (Cont'd)

(T) (L)

The Access Order Charge will be applied on a per order basis to each order received by the Telephone Company or copy of an order received by the Telephone Company pursuant to 5.2 preceding, except by the Telephone Company applying the Interim NXX Translation charge, and is in addition to order applicable charges as set forth in this and other sections of this tariff.

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(L1)
(L2)
(L3)

(L) Text relocated from Original Sheet No. 93.

(L1) Text 5.6(A) deleted. Information found on Second Revised Sheet No. 98, 5.8.3(A).

(L2) Text 5.6(B)(1) deleted. Information found on Second Revised Sheet No. 99, 5.8.3(B)(1).

(L3) Text 5.6(1)(a) & (b) and 5.6(B)(2) deleted. Information found on Second revised Sheet No. 100.

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TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.7 Charges Associated with Access Ordering (Cont'd)

5.7.2 Miscellaneous Service Order Charge

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A Miscellaneous Service Order Charge, as set forth in Section 13 following, applies to any service, or combination of services ordered simultaneously from Section 9 of the Tariff for which a service order is not already pending (with the exception of Presubscription 9.3.4 which does not have the charge applied). The Miscellaneous Service Order Charge is an administrative charge designed to compensate for the expenses associated with service order issuance.

The charge always applies to the following services since a pending service order would not exist:

- Overtime Repair (9.2.2),
- Standby Repair (9.2.3),
- Testing and Maintenance with Other Telephone Companies other than when in conjunction with Acceptance Testing (9.2.4),
- Other labor (9.2.6),
- Maintenance of Service (9.3.2),
- Unauthorized PIC Change (XXXXX).

The Miscellaneous Service Order Charge will also apply to the following services if they are ordered subsequent to the initial installation of the associated access service, thereby necessitating the issuance of another service order:

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(L1)

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(L) Text relocated from Original Sheet No. 93.

(L1) Text 5.7 and 5.8.1 relocated to First Revised Sheet No. 90.

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ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.7 Charges Associated with Access Ordering (Cont'd)

(T) (L)

5.7.2 Miscellaneous Service Order Charge (Cont'd)

- Telecommunications Service Priority (9.3.3),
- Additional Engineering (9.1),
- Overtime Installation (9.2.3),
- Standby Acceptance Testing (9.2.3),
- Testing and Maintenance with Other Telephone Companies when in conjunction with Acceptance Testing (9.3.4),
- Additional Cooperative Acceptance Testing (9.3.1(A)(1)) and (9.3.1(B)(1)).

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 (L2)

(L) Text relocated from First Revised Sheet No. 94.
 (L1) Text 5.8.1 relocated to First Revised Sheet No. 91.
 (L2) Text 5.8.2 relocated to Second revised Sheet No. 92.

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ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.7 Charges Associated with Access Ordering (Cont'd)

5.7.3 Service Date Change

(T) (L)

The customer may request a change of service date on a pending Access Order prior to the service date. A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 30 calendar days from the original service date.

If the Telephone Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and the Service Date Change Charge, as set forth in Section 13 following, will be applied to the order.

If the service date is changed to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that charges as set forth in Section 9 Additional Labor and/or Engineering will apply. Such charges will apply in addition to the Service Date Change Charge.

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If the requested service date exceeds 30 calendar days following the original service date, and the Telephone Company determines that the customer's request can be accommodated, the Telephone Company will cancel the original order and apply the Cancellation Charges as set forth in Section 5.8.3. following. A new Access Order with a new service date will be issued. The Service Date Change Charge will not apply, however, the Access Order Charge will apply to the new order.

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(L) Text relocated from Original Sheet No. 95.
(L1) Text 5.8.2 relocated to First Revised Sheet No. 93.
(L2) Text 5.8.3, first paragraph, deleted.
(L3) Text 5.8.3, second and third paragraphs, relocated to 89.2.

TELEPHONE EXCHANGE CARRIERS OF ALASKA

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5. Ordering Options for Switched and Special Access Service (Cont'd)

5.7 Charges Associated with Access Ordering (Cont'd)

(T) (L)

If the service date is changed due to a design change as set forth in 5.7.4 following, the Service Date Change Charge will apply.

5.7.4 Design Change

The customer may request a design change to the service ordered prior to the requested service date. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package, or a change in the destination of PVC, speed of PVC, or speed of the end user port. Design changes do not include a change of customer designated premises, first point of switching, Feature Group type or Special Access Service channel type. Changes of this nature require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

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(L) Text relocated from First Revised Sheet No. 96.
(L1)Text 5.8.3 relocated to First Revised Sheet No. 89.2.
(L2)Text 5.8.3(A) relocated to Second Revised Sheet No. 94.

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ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.7 Charges Associated with Access Ordering (Cont'd)

(T) (L)

5.7.4 Design Change (Cont'd)

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge as set forth in Section 13 following will apply in addition to the charge for Additional Engineering as set forth in Section 13 following. If a change of service date is required, the Service Date Change Charge as set forth in Section 13 following will also apply. The Access Order Charge as specified in Section 13 following does not apply.

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(L1)

(L) Text relocated from Original Sheet No. 96.1.

(L1) Test 5.8.3 previously shown on First Revised Sheet 96 relocated to First Revised Sheet 95

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ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.7 Charges Associated with Access Ordering (Cont'd)

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(L) Text relocated to Second Revised Sheet No. 96.

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TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)**5.8 Minimum Periods and Cancellation**

(C)

5.8.1 Minimum Periods

(C)

The minimum period for part-time Video and Program Audio Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).

Switched Access Service has no minimum period. The minimum period for which all other Access Service is provided and for which charges are applicable is one month.

5.8.2 Development of Minimum Period Charges

(C)

When Access Service is disconnected after commencement of service but prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A discount constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- A. For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable recurring charges plus any nonrecurring and/or special construction charge(s) that may be due.
- B. For Special Access Service, flat rated Switched Access Service, and Public Packet Data Network Service the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type plus any optional features, nonrecurring and/or special construction charge(s) that may apply.

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ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.8 Minimum Periods and Cancellations (Cont'd)

(C)

5.8.2 Development of Minimum Period Charges (Cont'd)

(C)

C. The Minimum Period Charge for part-time Video and Program Audio Services is the applicable daily rate for the appropriate channel type as set forth in Section 13 following.

5.8.3 Cancellation of an Access Order

(C)

A. A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in (B) following will apply or,
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

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(L)Text from First Revised Sheet No. 98 relocated to Second Revised Sheet No. 99.

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ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.8 Minimum Periods and Cancellations (Cont'd)

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5.8.3 Cancellation of an Access Order (Cont'd)

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B. When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

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- 1. Installation of Switched, Special Access Service or Public Packet Data facilities is considered to have started when the Telephone Company incurs any cost in connection there with or in preparation thereof which would not otherwise have been incurred.

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(L) Text relocated from First Revised Sheet No. 98.

(L1) Text 5.9.3(2)&(3) and 5.9.3(C) relocated to Second Revised Sheet No. 100.

(L2) Text 5.9.3(D) relocated to Original Sheet No. 100.1.a

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ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.8 Minimum Periods and Cancellations (Cont'd)

(C) (L)

5.8.3 Cancellation of an Access Order (Cont'd)

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2. Where the customer cancels an Access Order Prior to the start of installation of access facilities, no charges shall apply.

3. Where installation of access facilities has been started prior to the cancellation, the charges specified in (a) or (b) following, whichever is lower, shall apply.

a. A charge equal to the costs incurred in such installation, less estimated net salvage. Such costs include the nonrecoverable costs of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs;

b. The charge for the minimum period of Switched Access, Special Access or Public Packet Data Network Service ordered by the customer as set forth in Section 13.

C. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

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(L) Text relocated from First Revised Sheet No. 99.

(L1) Text relocated to Original Sheet No. 100.1.

Tariff Advice No. 35

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Issued By: Alaska Exchange Carriers Association, Inc
By: Ruth A. Steele

Title: President

TELEPHONE EXCHANGE CARRIERS OF ALASKA

ACCESS SERVICES

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.8 Minimum Periods and Cancellation (Cont'd)

(C)

5.8.3 Cancellation of an Access Order (Cont'd)

(C) (L)

D. If the Telephone Company misses a service date by more than 30 days and such delay is not requested or caused by the customer (excluding those circumstances where the date is missed due to acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

(T)

(L)

5.8.4 Partial Cancellation Charge

(C)

Any decrease in the number of ordered Special Access Service channels or Switched Access Service lines, trunks, or busy hour minutes of capacity or Frame Relay Ports and/or PVC or CCS/SS7 Port terminations will be treated as a partial cancellation and charges will be determined as set forth in 5.8.3(B) preceding.

(L1)

(C)

(L1)

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